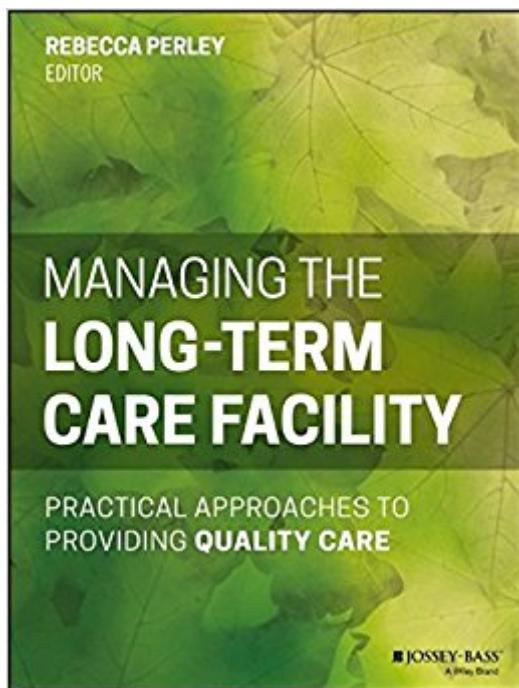


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# Managing The Long-Term Care Facility: Practical Approaches To Providing Quality Care



## **Synopsis**

Practical approaches to the operation of long-term care facilities Managing the Long-Term Care Facility provides a comprehensive introduction to the growing field of long-term care. Taking a continuum-of-care approach, the text covers every aspect of long-term care. Readers will develop a robust knowledge of the issues faced by people experiencing physical and or mental changes. Topics covered include the biological and psychosocial implications of ageing, marketing long-term care, facility operations, and information technology for health care, among many others. By integrating all aspects of long-term care, the book is an invaluable resource that will aid students and professionals in preparing for career advancement and licensure exams. The book is also designed to help students prepare for the National Nursing Home Administrator exam. Pedagogical elements help guide readers through the content, and summaries and discussion questions to drive home lessons learned. Builds expert knowledge of all aspects of long-term care management, including operations, human resources, patient advocacy, and information systems Emphasizes the latest understandings of the long-term care continuum and patient-centered care for diverse populations Delivers practical approaches to providing quality care to individuals and making a positive impact on community wellbeing Prepares readers for and National Nursing Home Administrator's licensure exam Managing the Long-Term Care Facility: Practical Approaches to Providing Quality Care provides real-world guidance for students in healthcare administration, health and human services, gerontology, nursing, business and medical programs, in both domestic and international markets. Nursing home administrators, administrators-in-training and preceptors will find this book an effective training tool in the nursing facility setting.

## **Book Information**

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## Customer Reviews

PRACTICAL AND COMPASSIONATE APPROACHES TO THE OPERATION OF LONG-TERM CARE FACILITIES Managing the Long-Term Care Facility contains a wealth of proven approaches that focus on achieving quality of care and quality of life in the long-term care continuum. The approaches outlined move away from traditional institutional techniques and present more caring, empathetic, and nurturing methods that foster an empowering environment for persons needing services and those working in the field. This important resource puts the emphasis on practicality, offers suggestions for every aspect of operating a long-term care facility, and enables an administrator to implement these suggestions immediately. The text is a comprehensive resource designed for use by students in health care administration, other disciplines such as nursing, gerontology and business, and professionals in the field. Managing the Long-Term Care Facility includes: Suggestions for working with diverse and vulnerable populations Ideas for ensuring the physical environment meets or exceeds regulatory standards A review of the numerous legal and ethical responsibilities of the long-term care provider An exploration of the best nursing and business practices Information for preparing students for the National Nursing Home Administrator's licensure exam Managing the Long-Term Care Facility provides real-world guidance and a comprehensive introduction to the growing field of long-term care. Companion Web site: [www.wiley.com/go/perley](http://www.wiley.com/go/perley) Additional resources: [www.josseybasspublichealth.com](http://www.josseybasspublichealth.com)

REBECCA PERLEY is owner and CEO of AIT Exam Prep, a company that prepares administrators-in-training to pass the California and federal nursing home administrator licensure exams. She is a member of the Executive Faculty in the Health Care Administration Department of California State University, Long Beach and has been a guest lecturer for the State of California, Nursing Home Administrator Program.

This comprehensive text is both refreshing and timely. At the heart of this well-written, expertly edited book is a compassion approach to long-term health care. This is long overdue and most welcome. While this textbook is outstanding for classroom use (it is presented in language that is free of jargon and could be easily understood by undergraduate majors), it is also a critical resource for current nursing home admin, those preparing for an admin position, and preceptors

(teachers/trainers). And, if you are a professor seeking a all-inclusive textbook (to keep costs as low as possible for your students), this large volume addresses a wide array of issues that should provide a semester-long experience. (Likewise, there are instructor-support materials available at the publisher's website. And, you know how those resources can make class prep considerably less arduous!) Likewise, review questions, case studies, and key terms are provided at the end of each chapter. (Obviously, this is extremely helpful to students as they prepare for exams). The structure of this text addresses both practical details (like patient demographics, laws, public policy, etc.) as well as more contemporary issues that need immediate attention (like the aging LGBTQ+ community and sustaining/fostering an all-inclusive, diverse population). This text also includes the integration of technology to ensure rapid, effective communication. And, certainly, this text addresses pertinent, pragmatic issues (like billing, Medicaid, working with the VA, etc.), it also provides invaluable information about the potential psychological issues facing patients. Topics such as depression, anxiety, isolation, and sleeplessness are examined in detail. This information assists admin to take a more empathetic approach to healthcare. As a whole, this text is informative, comprehensive, and promotes a compassionate approach to healthcare. It is a phenomenal text for professors shaping our future healthcare admin. Moreover, it is equally as effective for current admin seeking a quick refresher as well a contemporary view. Highly recommended!

I chose this book for review because of a role in marketing for long-term care facilities. I am also a registered nurse. I found the text to be complete and detailed with helpful case studies at the end of every chapter. From a marketing perspective, this textbook is helpful for understanding terminology and issues related to long-term care. For administrators, this gives a survey of all topics related to care management, including payer sources, marketing, health issues for an aging population, biological and psychological issues, administrative duties, and state survey regulations. It will stay on my desk as a reference book for marketing planning and preparation. It is a priceless resource for anyone who is working in the field or studying to work in the field. This is an up-to-date perspective, which is helpful in this ever-changing environment of healthcare. Each chapter ends with key terms and references for that chapter's content. I found this helpful, because I didn't have to sort through the back of the book to look them up. Having them grouped by topic in chapters was a more organized way of finding it. There is also a table of contents at the beginning of the book that includes a list of the tables and figures in the book listed by topic. Overall, this is very organized and the content is presented in a way that is actually pleasant to read compared to some textbooks. I highly recommend it for nursing home administrators, nurses, marketing directors, and social workers in

the long-term care setting. I have not listed the topics from the table of contents here as that is available in the book description and in the online preview of the book. I don't often give 5 stars for a book, but this one is fully deserving of the rating!

I am currently working with a professor on his research project on patient rights. This is a comprehensive resource that does double duty as a reference book on the subject of long-term care in nursing home facilities, VA hospitals, etc., and a study guide that prepares students for the National Nursing Home Administrator exam. What's particularly useful is that it covers the problems and issues that arise in dealing with diverse populations. It offers detailed case studies that illuminate theoretical concepts. It is detailed while being accessible, a sign of good writing. While health care laws are constantly changing, it helps the reader get familiar with key concepts and issues that are regulated by the federal and state governments. Along the way, you're tested via review questions and a glossary explains key terms. My only criticism is that there appears to be no online component to this volume, which is unusual for a textbook. Many professors like to use online links so they can post it on Blackboard, for example. But overall this an excellent resource on this subject.

Written in a purely academic format, the intended audience is either student or professional preparation. As such, this provides a solid overview of both the physical and psychosocial dimensions of nursing/long term care. From financial accountability to communication, a broad selection of topics is provided in an accessible format. Solid historical perspective provides a firm foundation while current and future trends are established; the author(s) do a good job with both present and future considerations. Citations and resources throughout. Appropriate for an Introduction or Refresher course - there is not a lot of advanced or specific information but instead, an ample overview.

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